

Fundrella is looking for a **Customer Success** function to join our growing team in Stockholm.

## ARE YOU ONE OF US?

We are a small and growing team building something new in a very traditional industry. This endeavor requires a self-driven mindset and a serious “can do” mentality. We are currently seeking a Customer Success person to join our team. This is an excellent opportunity for an ambitious individual who has recently graduated and is looking to grow and develop in a fast-moving, rapidly growing company in the Fintech space.

### Role Overview

As Customer Success you will be supporting the core team with varying tasks and is a great entry position that will allow you to grow and develop into other roles in the company. You will be responsible for supporting both sales and product functions, optimising processes to ensure scalability. Additionally, you will support our clients in various platform processes such as setting up accounts, onboarding, reporting, and more. Fluent English is required as most of our clients are based in Europe and the US. You will work closely with the core team including sales and tech, contributing to the creation of something new and disruptive that positively impacts the world.

We are looking for a very analytical, detail-oriented, and proactive individual. At Fundrella, you will:

- Work closely with our sales managers and support the sales cycle
- Work closely with our product manager and support the product development process
- Create and develop automated and scalable processes to avoid manual tasks
- Have the opportunity to grow within the company
- Have the flexibility to work from home a few days a week but primarily from our Stockholm office

### Fundrella AB

Fundrella is a fund selection platform that allows professional investors to apply their ESG policy or preferences to find suitable funds, digitising a historically manual process.

If this job description **resonates** with you - let's connect!

Please send your CV to [wava.bodin@fundrella.com](mailto:wava.bodin@fundrella.com)